



CALL-24

Account information when you need it! Enjoy immediate access to your *WEST*consin Credit Union accounts 24 hours a day from your phone. It's simple, convenient and best of all **FREE!**

TO USE CALL-24, HAVE READY

- ✓ The CALL-24 phone number: **(715) 232-7300** or toll-free in the U.S. **(888) 928-2255 (WCU-CALL)**
- ✓ Your *WEST*consin member number
- ✓ Your CALL-24 PIN (personal identification number)

The first time accessing CALL-24, you will be prompted to set a PIN.

WHEN USING CALL-24, REMEMBER

- ✓ Press ***** to return to the previous menu
- ✓ Press **#** to end your call
- ✓ Press **0** to talk to a *WEST*consin representative during regular business hours
- ✓ Transactions performed after hours are handled on the next business day

CALL-24 Agreement is available at [westconsincu.org](https://www.westconsincu.org)



CALL-24 Menu

→ 1. CALL-24

Enter member number and PIN

→ 1. ACCOUNT INFORMATION

→ 1. Checking

1. For recent transactions
2. Inquire on a specific check
3. For interest and dividends
4. For Transfers >

→ 2. Savings

1. For recent transactions
2. For interest and dividends
3. For Transfers >

→ 3. Loans and Mortgages

1. For Loans
 1. Make a Loan Payment
 2. Loan Payment Inquiry
 3. Loan History
 4. Interest paid
2. Talk to a *WEST*consin representative

→ 4. Certificates and IRAs

1. Certificates—enter suffix or press # if you have more than one certificate or IRA.
 1. Recent transactions
 2. Dividends and Interest
2. Talk to a *WEST*consin representative

→ 2. CHANGE PIN

→ 2. MERCHANT CHECK VERIFICATION

→ 0. TO TALK TO A WESTCONSIN REPRESENTATIVE DURING REGULAR BUSINESS HOURS

- > Additional menu options available for **Checking or Savings Transfers, Loan Payments and Loan Advances.**

Additional Menu Options

- ✓ Press * to return to the previous menu
- ✓ Press # to end your call
- ✓ Press 0 to talk to a *WEST*consin representative during regular business hours

Questions? Contact us at **(800) 924-0022** during regular business hours.